



IU STUDENT SUCCESS

FALL 2024 IMPACT REPORT

At Indiana University, fostering student success is at the heart of everything we do. Through collaborative efforts and targeted initiatives, we are equipping students and student-facing professionals with the tools, skills, and support needed to thrive. This report highlights key milestones from the Fall 2024 semester, showcasing our collective commitment to creating a student-ready culture across all campuses.

EMPOWERING IU'S STUDENT-FACING PROFESSIONALS THROUGH COACHING TRAINING

14 hour training delivered to:

- 323** Academic Advisors
- 99** Career Professionals

100% of IU's academic advisors and career professionals have completed the Coaching Conversations Foundations workshop, a gateway experience to the theory and application of coaching that builds essential skills like active listening, open-ended questioning, and student empowerment. This training ensures student-facing staff are equipped to center conversations on students' goals, challenges, and growth. Now a key part of onboarding for new advisors, Coaching Conversations reflects IU's ongoing commitment to a student-ready culture.

“ I appreciate having a new way to approach ‘teaching them to fish.’ This toolset has shifted my instinct to problem-solve for students into guiding them to solutions.

Coaching Conversations participant



IU LAUNCHES STUDENT SUCCESS COACH INITIATIVE TO SUPPORT 21ST CENTURY SCHOLARS

Due to a generous grant from the Indiana Commission for Higher Education, Indiana University has provided dedicated support to 21st Century Scholars across all campuses. The program, which embedded 12 success coaches in every campus and IU Online, is designed to enhance student engagement and retention by empowering Scholars to achieve their academic, personal, and professional goals through proactive coaching, personalized guidance, and access to essential resources. This initiative reflects IU's commitment to advancing equity and supporting the success of Indiana's future leaders. Nearly \$1 million in funding was awarded in the first year, and recognizing the program's significant impact, the Commission approved a second year of support to build on this success.

6,473

**21st CENTURY
SCHOLARS
SUPPORTED**

12

**SUCCESS
COACHES
HIRED**

7 of 9

**CAMPUSES CLOSED
RETENTION EQUITY
GAPS**

94%+

**FAFSA COMPLETION
RATE**

“

We are enthusiastic about continuing this momentum into the second year, expanding our efforts to empower 21st Century Scholars through career preparation and proactive engagement strategies. Building upon the successes and insights gained from year one, we look forward to deepening our impact, refining our practices and furthering our mission to foster a student-ready culture that supports scholars at every stage of their educational journey.

Julie Payne-Kirchmeier, Vice President for Student Success

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IU DEVELOPS STUDENT SUCCESS DASHBOARDS

The Office of the Vice President for Student Success partnered with Institutional Analytics to create user-friendly dashboards that reveal key factors impacting student retention, persistence, and graduation. Built around key IU 2030 priorities, these dashboards turn data into clear, actionable insights campuses can use to drive impact. Administrators, faculty, and staff can access the dashboards at studentsuccess.iu.edu/dashboards.

IU INCREASES SATISFACTION WITH STUDENT MENTAL HEALTH SERVICES AND SUPPORTS

IU's investments in student mental health are paying off. By focusing on culture, support services, and policies, students have reported large gains in student satisfaction of mental health services from Fall 2022 to Spring 2024. IU continues to raise awareness and make investments in accessible student mental health resources including the IU student mental health website, anti-stigma campaigns, and TimelyCare tele-mental health services.

90%

**FELT IU'S
CLIMATE
SUPPORTS
MENTAL HEALTH**

81%

**BELIEVE IN THE
EFFICACY OF IU
MENTAL HEALTH
SERVICES**

15%

**INCREASE IN
ACCESSIBILITY
OF RESOURCES**

14%

**INCREASE IN
QUALITY OF
RESOURCES**

8%

**DECREASE IN
UNCERTAINTY
ABOUT SUPPORT**

IU COMMITS TO SUPPORTING FIRST GEN STUDENTS

18,614

**FIRST GENERATION
STUDENTS
SUPPORTED**

100%

**OF IU CAMPUSES
JOINED FIRSTGEN
FORWARD**

2

**COMMUNITIES OF
PRACTICE FORMED**

Indiana University is leading the way in supporting first-generation students through a comprehensive, multi-campus commitment. All IU campuses have joined FirstGen Forward, making IU the largest participant in the nation to follow this national model for holistic first-generation student support. To amplify impact, IU launched two communities of practice focused on sharing evidence-based strategies and fostering collaboration to better serve first-gen students systemwide. Further, IU celebrated its 18,614 first-generation students with campus-based programming and a coordinated social media campaign for National First Gen Day, showcasing the pride, achievements, and support surrounding this vibrant community.



STUDENT SUCCESS PLATFORM LAUNCHED

Phase I of Stellic, IU's new student success technology, launched on three IU campuses: IU Columbus, IU East, and IU Fort Wayne. The platform helps students build their degree plan, track their progress and visualize the impact of different decisions along their path to graduation. Additional campuses will onboard to Stellic in Spring and Fall 2025, with additional phases for advising and transfer forthcoming.

Implementation of this new tool will help Indiana University students better visualize their pathway to graduation. It also creates a far better user experience, making it easier for students to successfully plan and obtain their IU degree.

Pamela Whitten, Indiana University President

STUDENT SUCCESS CAMPAIGN INCREASES ACADEMIC ENGAGEMENT

+59.8%

ACTIVE MINUTES

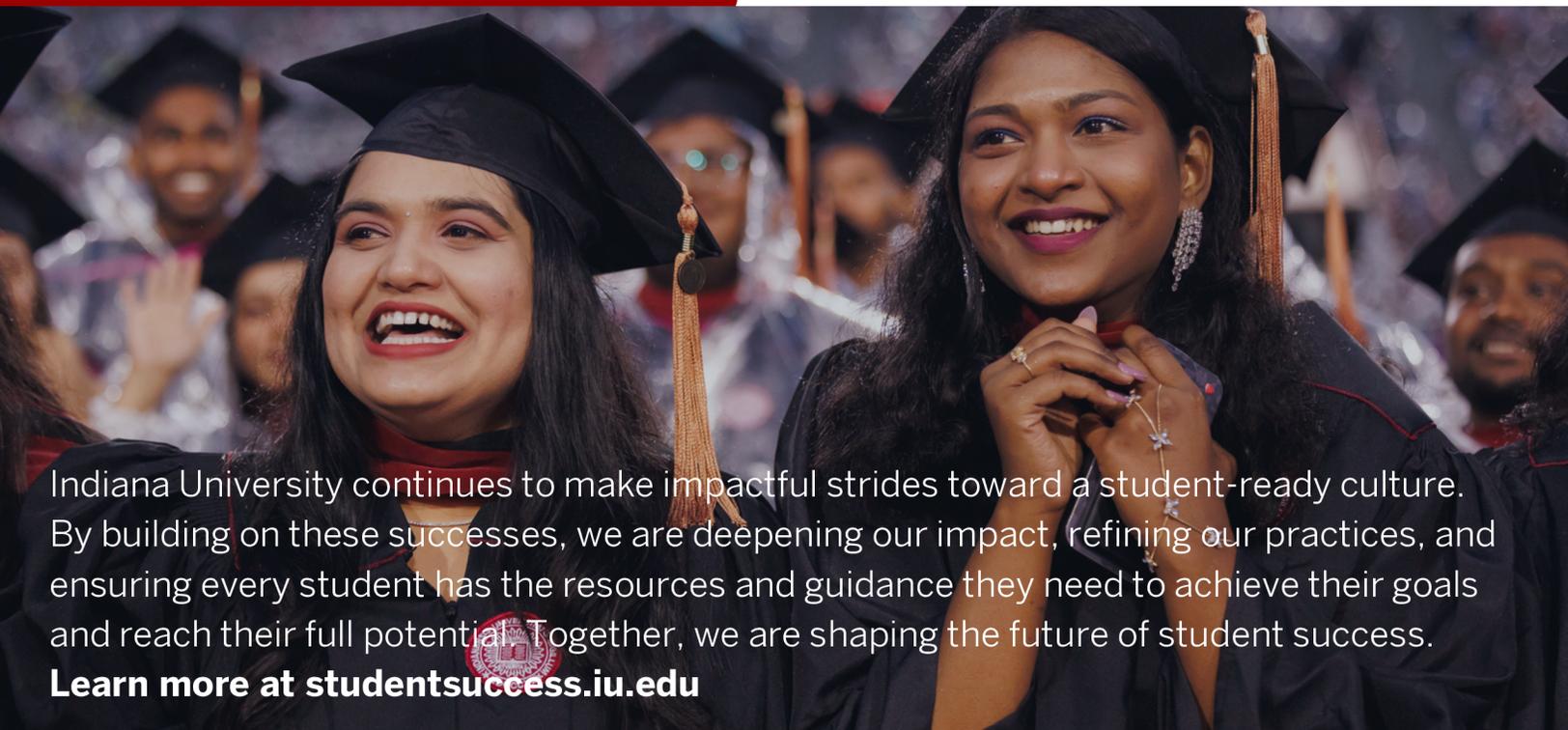
+59.8%

CANVAS LOGINS

+48.4%

ASSIGNMENT
SUBMISSIONS

First-year students showing low activity in IU's learning management system, Canvas, received personalized nudges, encouraging them to access resources like Learning.IU and connect with advisors or success coaches for tailored support. Students who received the emails increased their use of Canvas, which has been associated with higher average GPA.



Indiana University continues to make impactful strides toward a student-ready culture. By building on these successes, we are deepening our impact, refining our practices, and ensuring every student has the resources and guidance they need to achieve their goals and reach their full potential. Together, we are shaping the future of student success.

Learn more at studentsuccess.iu.edu